



TITLE: Service Availability “Patients Right to Know”

DEPARTMENT: Compliance

POLICY NO:

PAGE:
1 of 2

ISSUE DATE: 9/1/2024

NEXT REVIEW: 10/01/2025

APPLICABLE CODES AND STANDARDS

Colorado HB 23-1218, CRS 25-58-101, Common name “Patients Right to Know Act

PURPOSE

To provide notice to the public, Aspen Valley Hospital’s available services for End-of-Life Care, Reproductive Care, and LBGTQIA+ care/services

SCOPE

Aspen Valley Hospital, Aspen Valley Hospital Clinics, and Midvalley Imaging Center.

REFERENCES

Colorado HB 23-1218, CRS 25-58-101, Common name “Patients Right to Know Act”
Colorado Department of Public Health and Environment

DEFINITIONS

End-of-life health-care services – Services provided to a person who is near the end of life or who has a serious illness. These services can include hospice care, palliative care, and requests made on advance directives, among others.

LGBTQ health-care services – Services for people who identify as LGBTQ and services that affect people who identify as LGBTQ more than other groups. These services include, but are not limited to, medical, surgical, preventative, counselling, and/or referral of any or all of these services.

Reproductive Healthcare Services-Any medical, surgical, preventative, counselling, related to the reproductive system, including, contraception, sterilization, pregnancy, and the termination of pregnancy, and/or referral of any or all of these services.

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| TITLE: | POLICY NO: | PAGE: 2 of 2 |
|--------|------------|--------------|

Referral – For the purposes of the Service Availability Form, a “referral” is when a health-care professional or a facility suggests that you see a different health-care professional or facility which offers the specific medical service you are looking for.

Policy

Aspen Valley Hospital, Aspen Valley Hospital Clinics, and the Midvalley Imaging Center (AVH), will comply with the requirements set forth in CRS 25-58-101 “Patients Right to Know Act.”

Procedure

Service Availability Form will be submitted to the Colorado Department of Health and Environment (CDPHE) on or prior to the date mandated by the statute. The compliance office, along with the clinical directors as well as the appropriate legal resources will review the service availability form, at least annually, and provide an update to CDPHE within 30 days.

AVH will submit a revised form to CDPHE pursuant to and edits made by CDPHE within 60 days of CDPHE publishing the new form.

The form will be available to anyone on or before 10/01/2024. The form will be available in English and Spanish with the capability of providing the form in the fifteen most common spoken languages for Colorado.

AVH will establish and maintain the form on the hospital’s website.

The form will be available at all registrations areas.

The form will be available to patients and non-patients.

The form will be offered to patients or the patient’s representative during scheduling and at the time of registration, for any of the services listed on the form. The record of the offered statement will be on the signed/dated consent to treat form. In situations where it is impractical to offer the form (emergencies or scheduling over the phone), reasonable steps will be taken to ensure the form is offered/provided as soon as possible. A paper copy will be available to anyone upon request.